

# The Florida Bar Lawyer Referral Service Client Survey

Our records indicate that you recently contacted this service in connection with a legal matter and we referred you to the attorney listed above. We are seeking ways to improve our service and would appreciate your help in answering the following questions. Your comments are very important to us.

You do **not** need to sign your name.

1. Were you satisfied with The Florida Bar Lawyer Referral Service?  Yes  No  
Was staff courteous and helpful?  Yes  No  
If no, please explain. \_\_\_\_\_  
\_\_\_\_\_
2. Did you personally meet with and/or speak directly to the lawyer to whom you were referred?  
 Yes  No  
If no, please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
3. Did you hire the attorney after the initial consultation to handle your legal problem?  
 Yes  No  
If no, please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
4. Have you paid any fees or costs to the attorney so far?  Yes  No  
If no, please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
5. Are the services complete?  Yes  No
6. Would you use this referral service again or recommend this service to a friend?  
 Yes  No  
If no, please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
7. Would you use this attorney again or recommend this attorney to a friend?  Yes  No  
If no, please explain. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please return this survey to us in the postage-paid envelope provided.

Thank you for your time and consideration.

THE FLORIDA BAR  
LAWYER REFERRAL SERVICE  
NOTICE OF REFERRAL

RETAIN FOR YOUR RECORDS

123321 123321

ATTORNEY

John Q. Lawyer  
123 Park Ave.  
Penthouse Suite  
N. Miami Beach, FI 00000-0000

REFERRAL CASE NUMBER 99-52550  
REFERRAL DATE 01/01/99  
CLIENT - Jane Doe  
123 Main Street  
Anyplace, USA 00000

Regular Panel  
Case Type - Felony

THE ABOVE NAMED CLIENT WAS REFERRED TO  
YOU BY THE FLORIDA BAR REFERRAL SERVICE.  
THE CLIENT WAS ADVISED THAT YOU WOULD  
PROVIDE A 30 MINUTE CONSULTATION FOR  
NO MORE THAN \$25.00.